



ALCHIMIWEB, SL USER AND CONSUMER INFORMATION DOCUMENT ABOUT WITHDRAWAL RIGHT

Alchimiaweb, S.L. informs you that:

You are legally entitled to withdraw from the present contract within 14 calendar days without justification, except for products that can't be returned (we recommend you to check the "Returns" section of the terms and conditions for our website).

The withdrawal period will expire after 14 calendar days from the day in which you or a third party, other than the carrier, acquires the material possession of the goods.

To exercise your right of withdrawal, you must notify us your decision through a clear and unambiguous statement and send it to Alchimiaweb, SL, c/ Llevant, 32, Polígono Industrial Pont del Príncep (17469 Vilamalla-Girona); or through our email info@alchimiaweb.com. Optionally, you can use the following withdrawal form.

To meet the withdrawal period, you just have to send us the corresponding notification of your decision to exercise this right within the allotted time frame.

Consequences of withdrawing from the contract:

In the event of withdrawal on your part, we'll refund any payment received from you, including shipping costs (except additional charges derived from selecting any other shipment method than the less expensive ordinary method available) without undue delay and, in all cases, within 14 calendar days from receiving your notification of withdrawal from the present contract. We'll refund the total amount using the same payment method that you chose to pay your initial order, except you have expressly provided otherwise. You won't have any extra cost derived from this refund in any case.

If you haven't picked your order in case of withdrawal, we'll withhold the reimbursement until we have received the goods back, or until you provide evidence of re-delivery of the goods, whichever is the earliest.

You'll have to return the goods without undue delay and, in all cases, within 14 calendar days from the date in which you notified us your decision of withdrawing from the contract. If we receive the goods back in due time, the deadline will be considered met.

We will bear the costs for returning the product.

The user will be solely responsible for any diminished value of the goods resulting from the handling other than what is necessary to ascertain the nature and functioning of the goods.



FORM TO EXERCISE THE RIGHT OF WITHDRAWAL

(You'll only have to fill this form if you want to withdraw from the contract)

To the attention of

Alchimiaweb, SL

C/ Llevant, 32, Polígono Industrial Pont del Príncep

17469 Vilamalla (Girona)

info@alchimiaweb.com

I hereby notify you that I withdraw from my contract of sale of the following goods.....(insert product name), ordered on.....(insert date) and received on.....(insert date).

User name:

User address:

Signature: (only if the form is submitted on paper form)

Date: